

# KCC Contract Services



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## Services

- Desktop and notebook hardware repair
- Microsoft networking services and solutions
- Microsoft server repair and support
- Remote server and desktop support
- HP, Lexmark, Okidata printer, Plotter and MFP service and maintenance

## Qualifications

- Microsoft Certified Networking Partner
- Microsoft Network Certified Technicians
- A+ and network+ certified Technicians
- PDI + Certified Technicians (printer, digital imaging)
- Highly qualified printer and plotter technicians with HP, Lexmark, and Okidata certifications
- Point of sale repairs

## Authorizations/Experience

- HP, Lenovo, Asus and Toshiba PC authorized
- HP, Lexmark, Okidata print - imaging authorized
- Cisco, Fortinet, HP Appliances
- Dell, HP, Lenovo, IBM Servers

## Response Time

- 4-8 hours for general response
- 4 hours emergency contract response time
- \* *onsite response time will depend on location\**

## Hours

Hours: 8:00AM-5:00PM Monday- Friday  
• 24/7 Hours available for evenings, weekends and Statutory holidays

## Service Area

100 Mile House	Kelowna
Ashcroft	Merritt
Barriere	Revelstoke
Blue River	Salmon Arm
Cache Creek	Savona
Chase	Sicamouse
Clearwater	Sorrento
Clinton	Valemount
Lillooet	Vernon
Logan Lake	Westwold
Lytton	Williams Lake

## References

Compugen National  
Compucom National  
Quest Zones  
Soroc Technology  
City Of Kamloops  
Thompson Rivers University  
Village of Lillooet

\* Please contact our office for further information

Kamloops Computer Centre supports our contractor's clients with courteous professional service.