

KCC Onsite Services



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Services

- Desktop and notebook hardware repair
- Microsoft networking services and solutions
- Microsoft server configuration and support
- Remote server and desktop support
- HP, Lexmark, Okidata printer, Plotter and MFP service and maintenance
- Schedule maintenance contracts with cost certainty

Qualifications

- Microsoft Certified Networking Partner
- Microsoft Network Certified Technicians
- A+ and network+ certified Technicians
- PDI + Certified Technicians (printer, digital imaging)
- Highly qualified printer and plotter technicians with HP, Lexmark, and Okidata certifications

Authorizations

- HP , Lenovo, Asus and Toshiba PC authorized
- HP, Lexmark, Okidata print - imaging authorized
- Cisco Certified Select Partner
- Microsoft Cloud Services

Response Time

- Same day for general response
- 4 hours emergency contract response time
- * *onsite response time will depend on location**

Hours

Hours: 8:00AM-5:00PM Monday- Friday
• 24/7 Hours available for evenings, weekends and Statutory holidays

Service Area

100 Mile House	Kelowna
Ashcroft	Merritt
Barriere	Revelstoke
Blue River	Salmon Arm
Cache Creek	Savona
Chase	Sicamouse
Clearwater	Sorrento
Clinton	Valemount
Lillooet	Vernon
Logan Lake	Westwold
Lytton	Williams Lake

References

Compugen National
Compucom National
Smith Chevrolet
Soroc Technology
City Of Kamloops
Thompson Rivers University
Village of Lillooet

* Please contact our office for further information